# STUDENT FINANCIAL ASSISTANCE

# MODERNIZATION PARTNER

## PROGRAM SCORECARDS

## STATUS AS OF AUGUST 24, 2000

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| | Green | Yellow | Red |
|---|---|---|---|
| **Overall** | κ The Overall Assessment is at the discretion of the individuals completing the scorecard<br>κ No quantitative guidelines (e.g. 2 Yellows = Overall Yellow) have been issued due to the different nature of each project | κ The Overall Assessment is at the discretion of the individuals completing the scorecard<br>κ No quantitative guidelines (e.g. 2 Yellows = Overall Yellow) have been issued due to the different nature of each project | κ The Overall Assessment is at the discretion of the individuals completing the scorecard<br>κ No quantitative guidelines (e.g. 2 Yellows = Overall Yellow) have been issued due to the different nature of each project |
| **Scope** | κ The scope has been defined, requirements are documented and authorized by the SFA and Modernization Partner<br>κ Formal change control process has been implemented and is maintaining control | κ The scope has been defined and requirements have been documented and authorized by the SFA and Modernization Partner<br>κ Material scope issues have not been resolved and/or formal change control process has not been implemented | κ The scope of the Task Order has not been defined and/or requirements are not documented and authorized by the SFA and Modernization Partner<br>κ Unforeseen scope growth will impact the schedule baseline<br>κ Change control process has not been implemented or is not maintaining control |
| **Task Order** | κ Task Order deliverable has been accepted on time per the contract | κ Task Order has not been awarded but ATP has been issued | κ No Task Order has been awarded<br>κ No ATP has been issued |
| **Schedule Performance Against Work Performed** | κ Project is achieving milestones on schedule or ahead of schedule | κ Project may not be meeting milestones, but a catch-up plan has been developed that is accurately reflected in the work plan | κ Project is not meeting milestones and no catch-up plan has been developed or reflected in the work plan |
| **Architecture** | κ The Project is in full compliance with Modernization Blueprint baseline or target architecture standards or<br>κ An approved change request for all deviations from the approved architecture exists | κ The Project is deviating from Modernization Blueprint baseline or target architecture standards or<br>κ A change request has been submitted but the request has not been approved | κ The Project is deviating from Modernization Blueprint baseline or target architecture standards or<br>κ A change request has not been submitted and obtained |
| **Risk** | κ Potential future risks have been identified and assessed; no impact is expected to the other Measures<br>κ Project risks (if any) to successfully execute the Task Order have been identified, documented and prioritized<br>κ Risk mitigation strategies are in place | κ Potential future risks to other Measures have been identified and assessed; impacts are minimal<br>κ Project risks to successfully execute the Task Order have been documented, but either:<br>κ Some risks have not been adequately defined or<br>κ Mitigation strategies have not been developed for all risks | κ Potential future risks to other Measures have been identified and assessed; impacts are significant<br>κ Project risks to successfully execute the Task Order have not been documented<br>κ Mitigation strategies have not been developed |
| **Quality** | κ The Project has developed a documented quality plan and is successfully implementing the plan<br>κ The Project is complying with the requirements of the Modernization Partner program plan, appropriate to the work required by the Task Order | κ The Project has developed a documented quality plan, but significant problems are preventing successful implementation of the plan, or<br>κ The project has complied with the quality requirements of the Modernization Partner program plan, appropriate to the work required by the Task Order, however, one or more significant program plan review issues have not been successfully resolved | κ The Project has not developed a documented quality plan or<br>κ The project is not complying with the quality requirements of the Modernization Partner program plan appropriate to the work required by the Task Order |
| **Communication/Change Management** | κ Communication and change management strategies are in place and are being implemented | κ Minor communications issues exist<br>κ Change management approach and strategy is not complete<br>κ Information needs of some stakeholders are not being met in a timely manner | κ Communications issues and change management aspects have not been documented or defined<br>κ Information needs of stakeholders are not being met |
| **Human Resources** | κ Human resource needs have been documented, approved, and the appropriate resources are available<br>κ Project team has the individual and group skills needed for the particular phase<br>κ All staffing requests have been filled or have been unfilled for a short time with no impact to schedule | κ Human resource needs have been documented<br>κ Some responsibilities are blurred, minor resource gaps exist and/or team lacks some skills to perform successfully, or<br>κ Unfilled staffing requests have been open for a period of time and have the potential to impact schedule | κ Human resource needs have not been documented<br>κ Serious resource deficiencies exist, significant individual and team skills are lacking, or<br>κ Staffing requests have remained open for an extended period of time and project schedule has been impacted |
| **Commercial Off the Shelf Software (COTS)** | κ Significant reuse of hardware, software, data, and/or process is being utilized<br>κ A Reuse review was conducted during conceptual or detailed design and all reuse issues have been resolved | κ Reuse of Architecture, Design, Hardware, Software, Data and/or Process was considered, used, and candidates were identified, however, none were selected, or<br>κ A Reuse review was conducted during conceptual or detailed design and issues remain unresolved | κ Reuse of Architecture, Design, Hardware, Software, Data and/or Process was not considered and candidates were neither evaluated nor used, or<br>κ A Reuse review was not conducted during conceptual or detailed design |

# MODERNIZATION PARTNER PROGRAM SUMMARY

| | CFO | CIO | | | | | Financial Partners Channel | Schools Channel | Students Channel | | | Cross-Channel Scorecards |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| | Financial Management Systems Design (FMS) | School Portal and IFAP | Intranet Release 2.0 / Content Management | Enterprise Tech Architecture | Security, Data Warehousing, ITA | Ombudsman | Financial Partners Transformation (FPT) | Common Origination and Disbursement | CDS Simplification | CRM Call Center | FAFSA on the Web Redesign | Organization Transformation |
| Overall | Green | Yellow | Yellow | Yellow | Yellow | Yellow | Green | Green | Green | Green | Green | Green |
| Scope | Green | Green | Green | Yellow | Green | Yellow | Green | Green | Green | Green | Green | Green |
| Task Order | Green | Green | Green | Green | Red | Yellow | Green | Yellow | Green | Green | Green | Green |
| Schedule Performance Against Work Performed | Green | Yellow | Yellow | Yellow | Yellow | Yellow | Green | Yellow | Green | Green | Green | Yellow |
| Architecture | Yellow | Yellow | Green | Green | Green | Green | Green | Green | Green | Green | Green | Green |
| Risk | Green | Yellow | Yellow | Red | Yellow | Green | Green | Green | Green | Green | Green | Green |
| Quality | Green | Green | Green | Green | Green | Green | Green | Green | Green | Green | Green | Green |
| Communication / Change Management | Green | Green | Yellow | Green | Green | Green | Green | Green | Green | Green | Green | Green |
| Human Resources | Yellow | Yellow | Green | Yellow | Green | Green | Green | Yellow | Green | Green | Green | Yellow |
| Commercial Off the Shelf Software (COTS) | Green | Green | Green | Green | Green | Green | Green | Green | Green | Green | Green | Green |

# CFO: FINANCIAL MANAGEMENT SYSTEM DESIGN (FMS)

| Previous Assessment | Current Assessment | Measure | Comments |
|---|---|---|---|
| Yellow | Green | Overall | The project is proceeding successfully and is on schedule to meet its 10/1 implementation. |
| Green | Green | Scope | Scope for Phase II has been defined in the Implementation and Project Plans.  Scope for Phase III is in discussion. |
| N/A* | Green | Task Order | Phase II, TO 14, was signed 7 June 2000.  The decision has been made to modify TO 14 for some additional analysis; the specifics, to which, are in discussion.  Phase III, the next task order, is still in discussion. |
| Green | Green | Schedule Performance Against Work Performed | Six deliverables have been submitted and accepted.  The final deliverable (other than status reports) is on schedule for a 10/1 implementation go-live. |
| Yellow | Yellow | Architecture | The project is in full compliance with Modernization Blueprint baseline.  The project has not defined any architecture changes; however, IT Management and IT Services have indicated that other products and standards may be required for VDC support and that the team must support those products and standards.  A concern still exists with sharing the hardware with other production applications. |
| Green | Green | Risk | No risks have been identified at this time. |
| Green | Green | Quality | IV&V is currently being conducted.  The team has received two reports to date and has submitted the first response for acceptance. |
| Green | Green | Communication/Change Management | Communication and change management strategies have been incorporated as part of the FMS project.  The FMS project efforts are coordinated with a separate Modernization Partner Initiative (Organization Transformation) to integrate Communication and Change Management across all efforts. |
| Yellow | Yellow | Human Resources | The SFA team remains understaffed.  The team as a whole needs to continue enhancing their Oracle skills.  The advent of more staffing and emphasis on testing, training, communication and change management has helped address the skills improvement need. |
| Green | Green | Commercial Off the Shelf Software (COTS) | Oracle Federal Financials product has been purchased. |

* The "Task Order" measure was recently added and, as a result, a previous assessment from last month does not exist.

# CIO: SCHOOL PORTAL & IFAP CONVERSION

| Previous Assessment | Current Assessment | Measure | Comments |
|---|---|---|---|
| Yellow | Yellow | **Overall** | The team is progressing forward. Risk and human resource measures are being addressed. |
| Green | Green | **Scope** | Scope is clearly defined and understood by Mod Ptr and OCIO. No changes to scope have been reported. |
| N/A* | Green | **Task Order** | Task Order is in place. |
| Green | Yellow | **Schedule Performance Against Work Performed** | Deliverable 12.1.8 (Schools Channel Portal Tested Code) is in the acceptance cycle. Development progress is linked to infrastructure readiness. Schedule is at risk due to hardware readiness risks. |
| Green | Yellow | **Architecture** | Issues with Autonomy functionality (search for Archived vs. Non-Archived) and Interwoven functionality (RTF format conversion) have been identified and workarounds have been communicated to channel representatives. Stress testing tool is currently being identified. |
| Red | Yellow | **Risk** | Security forms have been submitted and IDs are available. VPN access is available. Production environment date is currently unavailable. |
| Green | Green | **Quality** | Quality is being addressed through Production Readiness Review planned 8/25 - 9/29, requirement changes are being documented, and the IPT process is in place. |
| Green | Green | **Communication/Change Management** | Training and communication staff are in place for SFA School Channel users; change management is in process. |
| Yellow | Yellow | **Human Resources** | Beacon is awaiting an Interwoven resource to complete integration, scheduled for on-site visit on 8/24. |
| Green | Green | **Commercial Off the Shelf Software (COTS)** | The School Portal and IFAP are both making use of COTS products for their solutions. COTS products will be integrated at the VDC during the testing phase. |

* The "Task Order" measure was recently added and, as a result, a previous assessment from last month does not exist.

# CIO: INTRANET RELEASE 2.0/CONTENT MANAGEMENT

| Previous Assessment | Current Assessment | Measure | Comments |
|---|---|---|---|
| Yellow | Yellow | Overall | The Content Management team is moving forward into the Interwoven implementation.  The Autonomy Team should have the initial load of the application completed by 8/25 and an Autonomy resource will be starting next week.  The Intranet Management Team is completing the first draft of the high level strategy of the Content Management Process. |
| Green | Green | Scope | Scope has been defined. |
| N/A* | Green | Task Order | The task order has been awarded. |
| Yellow | Yellow | Schedule Performance Against Work Performed | 9.2.1 Release 2.0 Intranet Content Design, 9.2.2a Release 2.0 Content Population 100 pages, 9.2.2b - 9.2.2e Release 2.0 Content Population 50 pages have been delivered.  The team is working on updating the schedule dates based on the priority of School Portal and IFAP application being deployed on 9/30. |
| Green | Green | Architecture | The projects are using the standard architecture. |
| Green | Yellow | Risk | The delay in the delivery of Sun servers is impacting production environment schedule. |
| Green | Green | Quality | The project is complying with the requirements of the program plan, appropriate to the work required by the task order. |
| Yellow | Yellow | Communication/Change Management | Communication is taking place between School Portal IFAP and the Intranet teams to share Interwoven resources appropriately. |
| Green | Green | Human Resources | The projects have two open staffing positions which are in the process of being filled (no negative impact). |
| Green | Green | Commercial Off the Shelf Software (COTS) | The project team is leveraging COTS products. |

* The "Task Order" measure was recently added and, as a result, a previous assessment from last month does not exist.

# CIO: ENTERPRISE TECH ARCHITECTURE

| Previous Assessment | Current Assessment | Measure | Comments |
|---|---|---|---|
| Green | Yellow | Overall | Overall the team is progressing. They are finalizing the installation of the development architecture. Production architecture is contingent on the delivery of hardware at the VDC. |
| Yellow | Yellow | Scope | The technical architecture team is effectively managing the scope of its technical infrastructure build. Requests from projects have been time consuming for technical QA, migration planning review and product functionality validation. |
| N/A* | Green | Task Order | Revision 3 has been submitted. |
| Green | Yellow | Schedule Performance Against Work Performed | The delay in securing NT servers for the installation of Microstrategy products impacts the schedule dates. The ability to secure production Sun hardware at the VDC impacts the scheduled deployment of all business applications. |
| Green | Green | Architecture | The majority of the development architecture products have been installed, configured, tested and stabilized at the VDC. |
| Yellow | Red | Risk | Monitoring availability of production hardware for delivery at the beginning of September. Unable to install Microstrategy suite due to lack of availability of NT servers. This delay will also impact the CDS Retirement Schedule. |
| Green | Green | Quality | Quality reviews of technical architecture and projects are in place. |
| Green | Green | Communication/Change Management | In the process of developing the Technical Architecture Road-Show in collaboration with IT Management to communicate functional services provided by the products. In addition, monthly scheduled Technical Architecture Open-Forum meetings have been sponsored by IT Management to communicate what the architecture provides and how it enables the business. |
| Green | Yellow | Human Resources | The team is working with CSC to fill open staffing requests for a DBA and a system administrator. |
| Green | Green | Commercial Off the Shelf Software (COTS) | The team is using COTS products to build Internet Enterprise Application Integration (MQ Series products) and Data Warehousing architectures. |

* The "Task Order" measure was recently added and, as a result, a previous assessment from last month does not exist.

# CIO: SECURITY, DATA WAREHOUSING AND INTEGRATED TECHNICAL ARCHITECTURE

| Previous Assessment | Current Assessment | Measure | Comments |
|---|---|---|---|
| Yellow | Yellow | Overall | The teams continue to move forward with the development environments.  The Security and Integrated Technical Architecture (ITA) team deliverables are on schedule, while the Data Warehousing initiative is being impacted by development environment issues. |
| Green | Green | Scope | The scope for Security, Integrated Technical Architecture (ITA) and Data Warehousing architecture are defined. |
| N/A* | Red | Task Order | The Security task order has been awarded (TO18).  The Integrated Technical Architecture (ITA) task order (TO22) has not been awarded and is being held due to budget issues.  The Data Warehousing task order has been awarded (TO21). |
| Yellow | Yellow | Schedule Performance Against Work Performed | The Security and ITA  teams are on schedule with deliverables.  The Data Warehousing schedule is delayed due to the late arrival of production servers. |
| Yellow | Green | Architecture | The projects are implementing the standard architecture. |
| Yellow | Yellow | Risk | The project's dependency on the production architecture is delayed due to the late arrival of the production servers. |
| Green | Green | Quality | The project is complying with the requirements of the program plan, appropriate to the work required by the Task Orders. |
| Green | Green | Communication/Change Management | The projects are working on defining organizational requirements. |
| Green | Green | Human Resources | The projects have two open staffing requests and the process is underway to fill these positions (no negative impact). |
| Green | Green | Commercial Off the Shelf Software (COTS) | The Data Warehouse team is using Microstrategies and Informatica products to deliver the architecture. |

* The "Task Order" measure was recently added and, as a result, a previous assessment from last month does not exist.

# CIO: OMBUDSMAN

| Previous Assessment | Current Assessment | Measure | Comments |
|---|---|---|---|
| N/A** | Yellow | Overall | The team is making progress towards having a test environment at the VDC. |
| N/A** | Yellow | Scope | The team is working to define Release 1 versus Release 2 for the OCTS application. |
| N/A** | Yellow | Task Order | The task order has been awarded.  The Operations task order needs to be completed. |
| N/A** | Yellow | Schedule Performance Against Work Performed | The project team is progressing towards migrating the application to the VDC and the build of the testing environment. |
| N/A** | Green | Architecture | The team is in compliance with architecture standards.  The project is using Siebel and Oracle architecture. |
| N/A** | Green | Risk | Project risks to successfully implement the work have been identified and mitigation strategies are in place. |
| N/A** | Green | Quality | The project is in compliance with the Modernization Partner program plan. |
| N/A** | Green | Communication/Change Management | Team is focusing on developing training for end users within the Ombudsman office and within the call centers. |
| N/A** | Green | Human Resources | The team has obtained the appropriate Siebel resources to complete the work and has identified a full time project manager.  Amy Woodson will start on project 8/28. |
| N/A** | Green | Commercial Off the Shelf Software (COTS) | The project is leveraging the Siebel COTS application. |

** The Ombudsman project was previously grouped within the "CIO - Subprojects" Scorecard and, as a result, a clear-cut previous assessment from last month does not exist.

# FINANCIAL PARTNERS TRANSFORMATION

| Previous Assessment | Current Assessment | Measure | Comments |
|---|---|---|---|
| Green | Green | **Overall** | The project is on schedule and the design effort is underway. |
| Green | Green | **Scope** | The scope of the Financial Partners Transformation program and Modernization Partner support have been defined and agreed to by all parties. |
| N/A* | Green | **Task Order** | Task Orders have been awarded. |
| Green | Green | **Schedule Performance Against Work Performed** | The following deliverables have received final sign-off and are no longer outstanding: 10.1.2 - Reengineering Options and Analysis (submitted on 6/30) 10.1.5b - Interim Project Management Deliverables (submitted on 6/30) 23.1.1 - FP Modernization Services Summary - Initial (submitted on 7/14)  The Employee Development Plan has been rescheduled for submission on 8/31 as a result of the Organizational Assessment effort being put on hold. |
| Green | Green | **Architecture** | The project is in full compliance with Modernization Blueprint baseline and target architecture standards. |
| Green | Green | **Risk** | Project risks to successfully execute the Task Order of work have been documented. |
| Green | Green | **Quality** | The project is complying with the requirements of the program plan, appropriate to the work required by the Task Order. |
| Green | Green | **Communication/Change Management** | Communication and change management strategies have been incorporated as part of the project's current and future work plan. |
| Yellow | Green | **Human Resources** | No outstanding Human Resource needs. |
| Green | Green | **Commercial Off the Shelf Software (COTS)** | Currently reviewing two functions (Risk Modeling and Customer Tracking) to determine if a COTS package is needed. |

* The "Task Order" measure was recently added and, as a result, a previous assessment from last month does not exist.

# SCHOOLS: COMMON ORIGINATION AND DISBURSEMENT

| Previous Assessment | Current Assessment | Measure | Comments |
|---|---|---|---|
| Green | Green | Overall | The overall assessment of implementation of our project plan for Common Origination and Disbursement Phase II is good. |
| Green | Green | Scope | The TO scope has been defined and agreed to by Schools channel representatives and the Modernization Partner. |
| N/A* | Yellow | Task Order | Authority to Proceed was signed last week. Deliverables can be officially turned in or billed under this ATP for $1.2 million. The Task Order has been submitted and is currently in final client review. Four deliverables are ready for submission this week. |
| Green | Yellow | Schedule Performance Against Work Performed | Several vendor visits had to be re-scheduled based on unavailability of key SFA attendees. These reschedulings have created a minimum slippage of two weeks in two deliverables: Vendor Visit Status Report and Preferred Solution Selection. In addition, this will impact remaining deliverables and overall timeframe by a minimum of two weeks. |
| Green | Green | Architecture | The Project is in full compliance with the Modernization Blueprint baseline and/or target architecture standards. The project has not defined any architecture changes. |
| Green | Green | Risk | Project risks to successfully execute the Task Order of work have been documented, and mitigation strategies have been defined. |
| Yellow | Green | Quality | SFA has become more involved, leading to a successful IPT kick-off and follow-up meeting. Several new workgroups that include SFA personnel have been established. |
| Green | Green | Communication/Change Management | Communication strategies have been incorporated as part of the project's future work plan and resources have been identified to focus on change management issues. |
| Yellow | Yellow | Human Resources | Human resource needs have been documented and approved. The project team is completely staffed, with the exception of one need. This need is becoming more urgent, as the team's size and support requirements have grown. |
| Green | Green | Commercial Off the Shelf Software (COTS) | A review of COTS products has been incorporated into the project's work plan. |

* The "Task Order" measure was recently added and, as a result, a previous assessment from last month does not exist.

# STUDENTS: CDS SIMPLIFICATION

| Previous Assessment | Current Assessment | Measure | Comments |
|---|---|---|---|
| Green | Green | Overall | CDS Simplification is on schedule. The final version of the Loan Servicing and the Loan Origination/Loan Consolidation Detailed Design has been issued. System Integration Test has begun. |
| Green | Green | Scope | The scope has been defined, requirements are documented and authorized by the SFA and Modernization Partner. |
| N/A* | Green | Task Order | The Task Order has been awarded. |
| Green | Green | Schedule Performance Against Work Performed | The work within this project is on schedule. |
| Green | Green | Architecture | The Project is in full compliance with Modernization Blueprint baseline or target architecture standards. The project has not defined any architecture changes. |
| Green | Green | Risk | Project risks to successfully execute the Task Order of work have been documented, and mitigation strategies have been defined. |
| Green | Green | Quality | Financial Partners Transformation, |
| Green | Green | Communication/Change Management | Communication strategies have been incorporated as part of the project's work plan. JAD sessions for requirements and detailed design are taking place among SFA, Andersen Consulting, ACS, and EDS. |
| Green | Green | Human Resources | Resources are fully staffed. |
| Green | Green | Commercial Off the Shelf Software (COTS) | A data warehouse COTS product is now being utilized. |

* The "Task Order" measure was recently added and, as a result, a previous assessment from last month does not exist.

# STUDENTS: CRM CALL CENTER

| Previous Assessment | Current Assessment | Measure | Comments |
|---|---|---|---|
| Green | Green | Overall | The CRM / Call Center IPT is on schedule and has completed Current Environment and Best in Business Phases.  Gap Analysis phase began on 8/11/00 and GAP festival occurred on 8/23/00.  No timing, delivery issues or major risks have been identified. |
| Green | Green | Scope | The scope of the CRM Call Center IPT has been increased to include a new sub-team to focus on Schools issues. |
| N/A* | Green | Task Order | The Task Order has been awarded. |
| Green | Green | Schedule Performance Against Work Performed | The work on CRM is currently on schedule.  The Quick Hits deliverable was formally submitted for review on 8/15/00. |
| Green | Green | Architecture | The Project is in full compliance with Modernization Blueprint baseline or target architecture standards.  This project involves assessment and definition of CRM / Call Center reengineering options and does not affect architecture.  Architecture impacts will be addressed in the implementation of recommended solutions. |
| Green | Green | Risk | No risks are currently identified. |
| Green | Green | Quality | The Project has developed a quality plan and the project is complying with the requirements of the program plan, appropriate to the work required by the Task Order. |
| Green | Green | Communication/Change Management | Communication strategies have been incorporated as part of the project's work plan. A plan for reporting findings has been incorporated into project plan and process maps.  All project findings are communicated to the stakeholders.  A mid-point report out session was held on 8/22/00 with sponsors. |
| Green | Green | Human Resources | Staffing requirements have been satisfied for the IPT and subteams.  All outstanding staffing requests have been filled. |
| Green | Green | Commercial Off the Shelf Software (COTS) | A review of COTS products has been incorporated into the project's work plan.  Several CRM applications will be reviewed in the Best Practices phase of the project.  COTS reviews are scheduled to take place during the Business Solution Development phase in September. |

* The "Task Order" measure was recently added and, as a result, a previous assessment from last month does not exist.

# STUDENTS: FAFSA ON THE WEB REDESIGN

| Previous Assessment | Current Assessment | Measure | Comments |
|---|---|---|---|
| N/A** | Green | **Overall** | Continued to define Vision and Requirements. Began Business Case, Project Workplan, IPT Expansion preparations. |
| N/A** | Green | **Scope** | The scope for the current task order has been defined. The team is in the project scoping and initial requirements phase to define the scope for the tentative April release. |
| N/A** | Green | **Task Order** | The Task Order has been awarded. |
| N/A** | Green | **Schedule Performance Against Work Performed** | The work within this project is on schedule. |
| N/A** | Green | **Architecture** | FAFSA on the Web will continue to be developed to be in full compliance with Modernization Blueprint baseline or target architecture standards. |
| N/A** | Green | **Risk** | Project risks to successfully execute the Task Order of work have been documented, and mitigation strategies have been defined. |
| N/A** | Green | **Quality** | The deliverables will be at a higher level as a result of the shortened timeframe. |
| N/A** | Green | **Communication/Change Management** | A capture site (team content management website) has been implemented. User IDs and passwords have been distributed to team members. |
| N/A** | Green | **Human Resources** | There are no open staffing requests at this time. |
| N/A** | Green | **Commercial Off the Shelf Software (COTS)** | There will be no COTS packages implemented for FAFSA on the web redesign. |

** This is the first month in which a Scorecard for this project is presented and, as a result, there are no previous assessments.

# ORGANIZATION TRANSFORMATION
# HR Modernization Support

| Previous Assessment | Current Assessment | Measure | Comments |
|---|---|---|---|
| Yellow | Green | Overall | Statements of Objectives has been approved. |
| Green | Green | Scope | HR Modernization Support Task Order reflects work efforts currently underway. |
| N/A* | Green | Task Order | Task order has been formally received and approved by all appropriate parties. |
| Green | Yellow | Schedule Performance Against Work Performed | Performance is progressing as scheduled for a large portion of the work described in the Task Order; however, the deadline for the Performance Appraisal effort remains October 1 and we continue to seek clarification on expectations for that date, in an effort to ensure obligations can be met with a shortage of resources. |
| Green | Green | Architecture | The project is in full compliance with the Modernization Blueprint baseline and target architecture standards. |
| Green | Green | Risk | Risks to a successful execution of the Task Order have been documented, and mitigation strategies have been defined.  The team is looking into subcontractors to fill resources. |
| Green | Green | Quality | The project is complying with the requirements of the program plan, appropriate to the work required by the Task Orders. |
| Green | Green | Communication/Change Management | Communication and change management strategies have been identified and incorporated into the project work plan. |
| Yellow | Yellow | Human Resources | Project team has identified resources and skills needed; however, staffing needs have not been completely filled and may impact the Performance Appraisal deliverable. |
| Green | Green | Commercial Off the Shelf Software (COTS) | CIO organization is currently exploring alternative options to Performance Appraisal solutions (ASP) that Andersen Consulting has recommended.  An ASP has been selected. |

* The "Task Order" measure was recently added and, as a result, a previous assessment from last month does not exist.